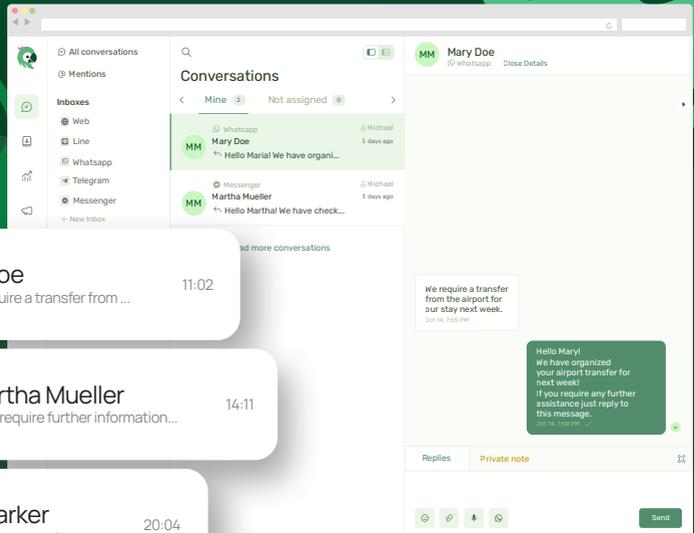


CUSTOMER MESSENGER COMMUNICATION

Closer to the guest than ever before!

Automated guest communication, where your guests prefer to be the most.

On all channels



Mary Doe

Hi! We'd require a transfer from ...

11:02



Martha Mueller

Hi, i'd require further information...

14:11



Thomas Parker

Hey, I'd like to know more about ...

20:04

chatlyn is the solution for all communication channels!

With chatlyn you can bundle all your channels and use them optimally for service, sales and marketing throughout the team!



**Communicate with your guests where they already are.
Start now and the first month is on us!**

Your personal support starts here:

Emi Bäcker
emi@chatlyn.com
+4367764898995

Or just write her right
away on WhatsApp!





Omnichannel Inbox

Communicate with your guests on the channels they prefer. Whether reservation, concierge, room service, etc. - no message gets lost and is assigned to the right team in our ticketing system. Your guests will love it!



WhatsApp Newsletter

Use all the possibilities that modern messenger marketing offers you. Send all your contacts a WhatsApp message with just one click and get started with revenue-boosting conversations.



Upsell Automation

Automatically send additional offers and upgrade options shortly before the reservation or during the stay. We automate the process, know the preferred communication channel of your guests and enable additional sales growth.



Integrations

Your existing software solutions, such as CRM, PMS, etc. are already integrated with us!



Messenger messages have a significantly better open rate.

98%

of all Messenger messages are being opened within 20 minutes.

21%

of all Emails are opened by guests at all.

7%

of guests install the apps of hotels and restaurants.



“Our team works tirelessly to provide our guests with the best service. chatlyn has made our work immensely easier, since several staff members can work on guest requests in parallel and in a clear manner. chatlyn even answers many requests on preferred messenger channels of our guests automatically, so that we can more efficiently and quickly follow up on requests.”

Sadettin Kaya, General Manager, JW Marriott Mauritius